

Expand your clients' hearing experience

A GUIDE FOR PROFESSIONALS





Empower your clients with all the benefits of the ReSound wireless accessories

In today's world, we take for granted that technology delivers entertainment, helps us discover new information, and connects us with people all over the world. At ReSound, we want to encourage people with hearing loss to experience technology easily.

ReSound wireless accessories adapt to the way people want to live today. They work so intuitively that your clients will find surprising new ways to use their hearing aids to enrich their lives.

ReSound provides an entire ecosystem of wireless connectivity for streaming sound, on-the-spot fine-tuning and personalisation. Your clients will hear more, even in noisy places, so they have more confidence to join in on social occasions. And they can relax with the family in front of the TV or watch YouTube videos on their iPad with their grandchildren.

Whether it's a phone call, a film or a quiet conversation in a busy café, every sound is adjusted to each individual's hearing loss to deliver the most natural, effortless hearing experience possible.

Hearing aids that work like wireless headphones

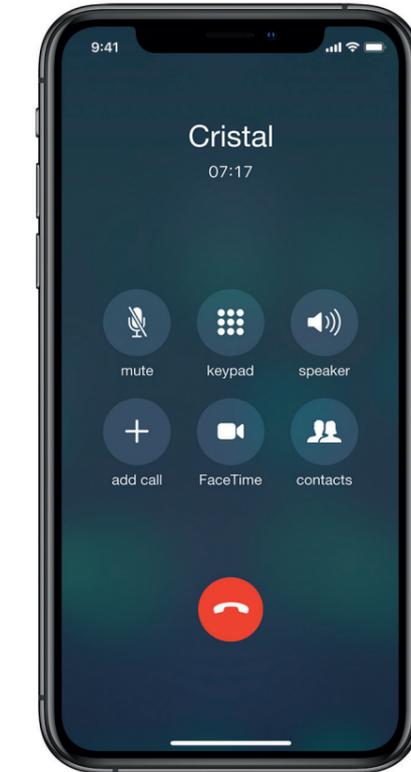
Our proprietary 2.4 GHz technology for wireless communication in hearing aids makes it possible to connect ReSound wireless hearing aids directly to an iPhone, iPad or iPod touch.

This means your clients can stream music, make phone or video calls, listen to podcasts and audiobooks, and even get turn-by-turn directions around an unfamiliar town.

DIRECT STREAMING FROM ANDROID

Your clients can now also stream directly from Android phones* and with no need for an intermediate device.

* From Android version 10 with Bluetooth ver 5.0



Made for
iPhone | iPad | iPod



Extended hearing and access to speech

The ReSound Micro Mic and Multi Mic are discreet, clip-on microphones, that increase signal-to-noise ratio to allow your clients to understand speech in challenging listening environments.

With the Micro Mic or Multi Mic, people with hearing loss can hear speech from a distance and in places so noisy, that even someone without hearing loss would find it challenging. Your clients can relax in conversation and feel confident going out with family and friends.



Micro Mic

Multi Mic

* FM receiver required

RESOUND MICRO MIC

Extremely easy to use, the Micro Mic pairs to any ReSound wireless hearing aid in seconds. When your client clips it on to the clothing of the person they want to hear, they can enjoy conversation even in background noise. With a range of up to 25 metres in clear line of sight, the Micro Mic is ideal for use on shopping trips, in busy cafés or for talking in the car.

RESOUND MULTI MIC

The Multi Mic can do everything the Micro Mic can. In addition, when placed flat on the table, its built-in accelerometer turns it into a table microphone to allow clients to hear what everyone around is saying. Imagine the confidence they will have at meetings, seminars, or family dinners. The Multi Mic also connects to FM and loop systems* and has a mini-jack input for streaming audio from nearly any device with a headphones output.





Connect your clients with crystal-clear calls

The ReSound Phone Clip+ is a discreet device that connects wirelessly to Bluetooth-enabled phones. It streams the caller's voice directly to your client's hearing aids, while the microphone on the Phone Clip+ picks up their own voice. If background noise begins to intrude, there's a mute button that deactivates the hearing aids' microphones.

STREAM AUDIO

The Phone Clip+ is not just for phone calls. Your clients can stream any audio coming from their phone, such as music. With the Phone Clip+, their hearing aids work like wireless headphones.



ReSound Phone Clip+

Clients can make crystal-clear phone calls, mute background noise while they talk, or stream music, podcasts or any other audio from their phone.



Home just got a lot more entertaining

In many homes, watching TV is a social activity. The ReSound TV Streamer 2 makes it easy for the whole family to watch TV together at a volume that's comfortable for everyone.

EASY TO CONNECT

Your clients can simply plug the TV Streamer 2 into their TV, music system or computer. Once it is paired to their ReSound wireless hearing aids, they can enjoy crystal-clear sound. And they can listen at their volume while the people around them listen at theirs. If they leave the listening range and come back within five minutes, their hearing aids will automatically reconnect.

WATCH AND CHAT AT THE SAME TIME

Your clients can use their ReSound apps or Remote Control 2 to adjust the volume of their hearing aid microphones and the TV independently. This means they can chat with whoever is sitting next to them, or they can mute their hearing aid microphones altogether and concentrate on the TV programme.



ReSound TV Streamer 2

Your clients can stream sound from their TV, computer or music system directly to their hearing aids.



Put control at their fingertips

For clients who find it tricky to use the buttons on their hearing aids, the ReSound Remote Control and Remote Control 2 give them intuitive control over volume and programme settings.

Large buttons facilitate tactile feedback and allow discrete control - even directly from a pocket or handbag.

The Remote Control 2 further gives clients access to all of their ReSound wireless accessories. They can check settings and connections on the backlit display.



ReSound Remote Control NEW

Clients can adjust the volume of their hearing aids and switch programmes easily and discreetly from their pocket or handbag.

ReSound Remote Control 2

Clients can adjust the volume or mute their hearing aids, switch programmes, and see all settings at a glance.



Advanced and intuitive ReSound apps for a personalised hearing experience and control



RESOUND SMART 3D

Easy and discreet personalisation and control for ReSound LiNX Quattro, ReSound LiNX 3D or ReSound ENZO 3D. Our most intuitive and advanced app.



RESOUND SMART APP

Give patients lots of options to not only control but also personalise and fine-tune their hearing experience every day.



RESOUND CONTROL APP

The first fully integrated smartphone app for hearing devices.



RESOUND RELIEF™

Anyone with tinnitus can benefit from the ReSound Relief app as part of a tinnitus management programme.



Discreet control for all wireless hearing aids



With the ReSound Control app, adjusting volume or changing programmes is as easy as a tap and a swipe.

EASY SETUP WITH PHONE CLIP+

If your client has a wireless hearing aid or smartphone not compatible with the ReSound Smart app, the ReSound Control app is a good and discreet solution for adjusting volume, changing programmes and controlling streaming accessories such as the Micro Mic, Multi Mic or TV Streamer 2.

The ReSound Phone Clip+ is needed to use the ReSound Control app.

Easy overview



Control options

| | ReSound Smart 3D | ReSound Smart | ReSound Control* | Phone Clip+ | Remote Control | Remote Control 2 |
|--|------------------|----------------|------------------|---------------------|---------------------|---------------------|
| VOLUME AND PROGRAMME FUNCTIONS | | | | | | |
| Volume adjustments | Mono-/binaural | Mono-/binaural | Mono-/binaural | Binaural | Binaural | Mono-/binaural |
| Hearing aid programme selection | Direct select | Direct select | Direct select | Toggle (1-2-3-1...) | Toggle (1-2-3-1...) | Toggle (1-2-3-1...) |
| Streamer selection | Direct select | Direct select | Direct select | | | Toggle (1-2-3-1...) |
| Balance hearing aid volume vs. streaming volume | ● | ● | ● | | | ● |
| Hearing aid mute | ● | ● | ● | ● | | ● |
| OTHER FUNCTIONS | | | | | | |
| Phone operation | | | | ● | | |
| Programme/streamer name customization by user | ● | ● | ● | | | |
| Bass/treble adjustment | ● | ● | ● | | | |
| Display | ● | ● | ● | | | ● |
| Create favourite programmes with or without geo-tags | ● | ● | | | | |
| Sound Enhancer adjustments** | ● | ● | | | | |
| Tinnitus Management adjustments | ● | ● | | | | |
| Find your lost hearing aid | ● | ● | | | | |

* ReSound Unite Phone Clip+ is needed to use the ReSound Control app
 ** Available in ReSound LiNX² 9 and ReSound ENZO² 9



Streaming options

| | Phone Clip+ | Multi Mic | Micro Mic | TV Streamer 2* |
|---|-------------------------|-----------------------------|-------------------------|---------------------------------------|
| STREAMER FUNCTIONALITY | | | | |
| Power Source | Rechargeable – portable | Rechargeable – portable | Rechargeable – portable | Wall plug-in A/C adapter – stationary |
| Audio Quality | Stereo (A2DP) | Mono | Mono | Stereo |
| Voice Pickup | Directional microphone | Directional/Omnidirectional | Directional microphone | |
| Telecoil | | ● | | |
| Line-in | | ● | | |
| FM compatibility (FM receiver required) | | ● | | |

* The first generation TV Streamer is not compatible with: ReSound LiNX™, ReSound LiNX²™, ReSound ENZO™, ReSound ENZO²™, ReSound Up Smart™ and ReSound Enya™ (ITE, ITC).

At ReSound we understand how important it is for you to have a partner you can trust. One that not only has the latest technology, but also a shared commitment to go that extra mile to help people with hearing loss successfully adapt to life with hearing aids. So it's good to know we've been keeping our promise to help make life sound better for over 150 years, enabling you to help your clients hear more, do more and be more than they ever thought possible.

ReSound is part of the GN Group – pioneering great sound from world-leading ReSound hearing aids to Jabra office headsets and sports headphones. The GN Group was founded in 1869, employs over 5,000 people, and is listed on NASDAQ OMX Copenhagen.

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